

MOST REASONS FOR HIGHER THAN USUAL WATER or SEWER USAGE

1. Higher usage just one month.

A: EXTRA PEOPLE LIVING WITH YOU, WATERING YARD OR GARDEN, OR ANIMALS DURING THE HIGH USAGE TIMEFRAME.

2. Toilet flapper hanging up and staying open.

A: REPLACE FLAPPER OR SEE IF THERE IS A WAY TO ADJUST IT.

3. Toilet flapper lift chain being caught under the flapper.

A: CUT THE CHAIN OR ATTACH THE END TO A LINK UP HIGHER ON THE LINKS.

4. Toilet valve not shutting all the way off, resulting it is taking twice as long to shut off.

A: ADJUST THE VALVE SETTING.

5. Hot water tank's temperature and pressure valve going bad and spewing water out the exhaust pipe, if it not plumbed to the outside, you would have seen the problem by now.

A: REPLACE THE T&P VALVE.

6. A regulator: if it is going bad to the High side.

A: USUALLY HAS TO CALL A PLUMBER TO REPLACE. HOMEOWNERS CAN ALSO ADJUST OR REPLACE THE LEAK IF THEY HAVE THE SKILL AND TOOLS.

7. A leak in the service line to the house

A: USUALLY HAS TO CALL A PLUMBER TO REPAIR THE SERVICE LINE. HOMEOWNERS CAN ALSO REPAIR THE LEAK IF THEY HAVE THE SKILL AND TOOLS.

8. A neighbor using your outside faucet to fill their pool.

A: ASK NEIGHBOR TO STOP

9. A leaking or outside faucet running or left on.

A: TURN OFF OR REPLACE FAUCET.

10. A new higher sewer billing usage.

A: A NEW HIGHER SEWER AVERAGING AFTER APRIL IS DETERMINED BY THE PREVIOUS (DEC-MAR) USAGE RE-AVERAGED.