

PFEIFFER PUBLIC WATER AUTHORITY

P.O. Box 2375 – 500 E. Main St. Batesville, AR 72503-2375

Phone: 870-698-2415 ext. #1 Fax: 870-698-2408 After Hours: 870-698-2444

Office Hours: Weekdays 8:00 am to 5:00 pm (except holidays)

AGRICULTURE METER RATES

RATES & REGULATIONS

Water Rates for All Farm Related or Chicken House Meters

Original date 1-3-2019 - Updated date 1-4-24

WATER RATES FY2024

Min.	1,000 gallons for 3/4" Meter	\$34.19
Min.	1,000 gallons for 1" Meter	\$45.14
Min	1,000 gallons for 2" Meter	\$187.4
Next	99,000 gallons	\$ 6.92 /1,000 gallons

Bills are considered Past Due if not paid by 5:00 pm on the 20th monthly. Bills are due by the 20th of each month. Payments must be in our office by the 20th of the month to avoid past due penalty. 10% late charge is applied on all Past Due Balances.

The **WATER** portion of bill is calculated based on the amount of water usage. The meter is read in terms of hundreds of gallons. The first month bill will be calculated from the day your meter is set up to the next month's regular read cycle. For 0-1000 gallons, a minimum bill is generated. First bill can take up to two months before being mailed out to you. **BILLS** are mailed to customers on the last working day of the month. If you do not receive your bill by the 5th of the month, please call the water office at the number listed above and inquire about your account. A **DEPOSIT** appropriate for the area of connection shall be paid when customer connects service and applied to the final bill when service is disconnected. After a deposit is applied to a final bill, any refund will be mailed to the customer at the forwarding address given at time of disconnection. Meters are read starting the 1st working day of the month and the date is on the bill.

PAYMENT OPTIONS: Cash, Check, Debit/Credit Card (Visa or MasterCard), Pay By Phone w/debit or credit card \$3.00 charge, Automatic Bank Draft (drawn on the 10th), and by internet (could take 7-14 days to reach us).

TO PAY: Inside, Mail, Payment Kiosk (back of municipal building), website (cityofbatesville.com \$0 charge) or pay by phone at 870-698-2415 for a \$1.25 charge.

CITY OF BATESVILLE ORDINANCE 2001-10-1

MISCELLANEOUS FEES

Health Department Fee.....	\$0.40
Connect Fee.....	\$20.00
Disconnect List Fee or Collection Call (for Non-payment).....	\$20.00
Disconnect/Reconnect/Finalize Fee (disconnected for Non-payment).....	\$20.00
Returned Check Fee.....	can be up to \$60.00

Water Service will be discontinued after the first Monday of the month if the previous month's bill is unpaid. IF IT IS NECESSARY TO DISCONNECT SERVICE, CHARGES DUE WILL BE: PAST DUE BILL PLUS A \$40.00 DISCONNECT/RECONNECT FEE. THIS MUST BE PAID BEFORE SERVICE WILL BE RESTORED.

***** NO SERVICE RECONNECTS WILL BE DONE AFTER 6:00 *****

Other Utilities & Services: Entergy: 1-800-368-3749 County Garbage: 870-793-8800

Recycling: 870-793-8892 Centerpoint Arkla: 1-800-992-7552 AR One Call: 1-800-482-8998